

# *A new, enhanced Green Bin service is coming to you in 2009*

1 January 2009

Dear Householder

## **Ref.: the Green Bin collection**

Greyhound Recycling and Recovery are delighted to announce that we have been appointed by the four Dublin Local Authorities to collect and process the recyclables in the Green Bin from the 1<sup>st</sup> January 2009. We are a Dublin based company and we will operate the contract for a three-year period.

What does this mean for Local Authority customers?

1. The current calendar dates will remain unchanged and any future amendments to these dates/days will be communicated in advance by letter and new calendar.
2. A dedicated website – [www.greenbin.ie](http://www.greenbin.ie) – has been created to provide a customer-focused service, including a new LoCall number 1890 342 342.
3. The bin will be rebranded over the coming weeks with a new Greyhound sticker. This will be performed on collection days

On the flip side of this document, you will see information relating to what can and cannot be deposited in the Green Bin. You will now notice that all plastic can be placed in the bin, which includes bags for the first time.

The Local Authorities greatly appreciate your business to date and working in partnership with them, we in Greyhound are committed to providing you with excellent service delivery and customer care over the next three years.

If you require additional information please LoCall 1890 342 342 or check the website [www.greenbin.ie](http://www.greenbin.ie) .

Yours faithfully

Brian Buckley  
Greyhound Recycling & Recovery